



Hummingbird Connectivity FAQs

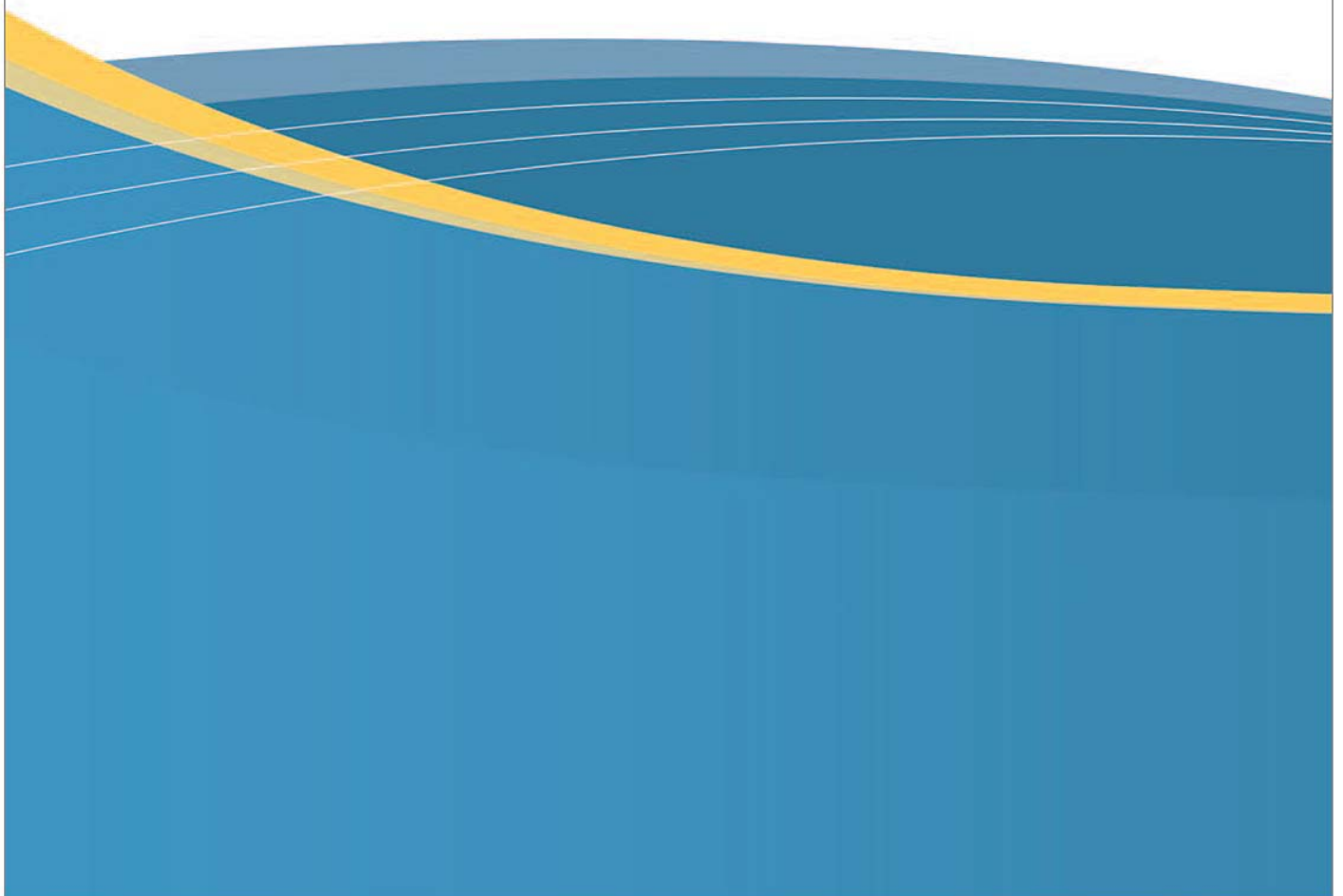
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■ Frequently Asked Questions Hummingbird Connectivity

Date: October 16, 2006



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Hummingbird Connectivity FAQs

1. What was announced on October 2, 2006?

Open Text Corporation has acquired Hummingbird Ltd., headquartered in Toronto, Ontario, Canada. Hummingbird, like Open Text, is a large, global provider of ECM software. Together, we form the largest independent provider of ECM solutions in the world.

2. Will the company's name change?

Hummingbird's name will change. The combined company will be Open Text Corporation.

3. What will happen to Connectivity?

Hummingbird Connectivity will become a division of Open Text. Open Text is committed to maintaining and further developing the Connectivity products.

4. How do Connectivity customers benefit from this acquisition?

While most other companies are struggling or losing focus from the Connectivity market, Open Text will provide Hummingbird Connectivity with the stability and



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If you are an Open Text partner or customer, visit online.opentext.com for more information about this and other Open Text solutions.

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environment to better serve our customers. By becoming a division of Open Text, not only will Hummingbird Connectivity continue to offer the best PC X server, NFS suite and terminal emulation products on the market, but it will also be able to develop new solutions to meet the growing needs of our customers.

5. What is the impact of product strategy and roadmap to my current purchased solution?

There are no changes planned to the Hummingbird Connectivity product roadmap.

6. Will this announcement impact the release of future versions and bug fixes?

We remain committed to supporting existing customer sites and product placements. We will continue to develop the Connectivity portfolio to better serve our customers' needs.

7. Who should I contact for sales information?

You should contact your usual sales representative.



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8. Will there be any changes to my current contract and/or SLA?

There will be no change to your current contract.

9. Do I have to change the way in which I use Support? (e.g. Contacts)

Please continue to use Support in the way in which you have in the past. If there are any changes to be made in the future, we will communicate this in a timely manner.

10. Will Customer Support continue to work on my existing issues?

Yes. Your open issues are going to be worked on and resolved in the way in which you are accustomed to. We will continually strive to improve our processes and in the event that a process change affects this, you will be informed in a proactive way so as to ensure your service levels are not interrupted.

11. Can I still use Hummingbird Websupport?

Yes.



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12. Will Open Text regularly inform us of any changes?

We are committed to keeping you abreast of any changes within our organization that will affect you and your business.

13. Who is Open Text?

Open Text™ is the largest independent provider of Enterprise Content Management (ECM) solutions that bring together people, processes and information in global organizations. Today, the company supports 20 million seats across 13,000 deployments in 114 countries and 12 languages worldwide.

14. Where is Open Text located?

Waterloo, Ontario, Canada

15. How long has Open Text been in business?

Open Text was founded in 1991 out of a research project at the University of Waterloo, Waterloo, Ontario. The project led to the creation of the first search engine technology for the Internet. The technology was adopted by Yahoo. The company evolved from there into document management and now ECM.



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16. Is Open Text a public company?

Yes.

17. What is the principal product of Open Text?

Livelink ECM, an integrated suite of ECM capabilities, including: Email management, Records management, Content archiving and storage, Document lifecycle management and production document management, Compliance solutions for corporate governance, ERP integration (with SAP, Siebel, PeopleSoft and others), Business process management, Knowledge management, Web content management, Digital asset management, Online training, Advanced search and information retrieval.

18. How many employees are there at Open Text?

About 2000

19. What are Open Text's total revenues?

USD \$409.6 million for Fiscal 2006, ending June 30, 2006



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